

Veterinary Advances Microchip Scanner

The **Veterinary Advances Microchip Scanner** complies with ISO 11784 and ISO 11785 norms. It is supplied with a USB lead for charging the internal rechargeable battery.

Recharging

Before using your scanner for the first time, it will need to be charged for 3 ½ hours.

An empty battery outline will appear on the display when the battery is running low with the message “Battery Low”. To recharge the battery, plug the USB cable into the scanner at one end and into any USB phone charger or the USB port of your computer at the other end. During the charging cycle, the display will switch off. To see if the battery has finished charging, press the start button and the display screen will inform you if it is “charging” or “charged”. Please note that a fully discharged battery will take 3 ½ hours to fully recharge.

A filled-in battery symbol will appear on the display when the battery is fully charged.

Scanning

To start the scanner, simply push the on/off symbol on the back panel and release. The display will show “Vet Advances Scanning” and the scanner will emit a single beep. If no valid microchip is found within 20 seconds, then the display will show “No Tag Found” and the scanner will again emit a single beep. To start scanning again, just press the on/off switch again.

To perform a scan, open the EquiTrace App on your phone and make sure it is on the page that shows “Scan the horse’s microchip”. Press the on/off switch on the scanner and wait for the green bar in the App to change from “Trying to Connect” to “Connected”. Then scan the horse’s microchip. If, for any reason, the scanner does not connect to the App, try turning off the Bluetooth on your phone, waiting 5-10 seconds, and then switching the Bluetooth back on.

The outer surface of the scanner is the scanning area and when a valid microchip is found, the scanner will emit a double beep and the microchip number will be shown both on the display of the scanner and in the EquiTrace App.

Cleaning

Your scanner should never be immersed in liquid or placed in any sterilization equipment. It can be wiped with an antibacterial wipe.

Manufacturer and Warranty

The scanner was manufactured for Veterinary Advances Ltd by Pet Technology Store Ltd, Guernsey. The scanner has bespoke firmware which has been optimized for our App, EquiTrace. The scanner has a 1 year manufacturers warranty.